

## Wholesale Returns policy

We're very sorry to hear that you have an item you wish to return to us because of mistake in the product .

In our returns policy we'll first of all replace the item when possible or credit it when not replaceable.

Kindly follow below procedures , thank you.

1. Please email us to [info@bohemia.se](mailto:info@bohemia.se) in order to receive our returns form ,please fill in the form and return it with your goods. Items must be sent back within **2 weeks** of our response to you.
2. Please send items back by small package post , royal mail *no alternative or additional service is refunded* (this is an easy way of sending small packets by Airmail, not via Surface). If items weigh more than 2 kilos, you must split into two or more packages by the same service.
3. Current season only goods can be returned. We do not check this when sending these instructions, so it is the customer responsibility to check this prior to sending items back. Items that are sent back from previous seasons are likely to be returned to customers and postage not credited.
4. If on inspection, items are in fact found not to be faulty (per Bohemia terms) items are returned to customers and Bohemia does not credit postage. Otherwise, postage is credited. (max £ 20)
5. We offer credit if we cannot *replace* with stock, although individual items of small value are credited (£20 or less)
6. Bohemia does not offer exchange or refund on any items that customers claim are unsellable sell due other reasons that may be offered (eg size, opinion of quality, etc)

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Sincerely Bohemia